

National government

Defining legal, policy and Institutional frameworks
Defining funding frameworks and budgetary allocations
Defining regulations for service delivery

Local government / service authority


Planning and by-laws
Financing Investments and service delivery
Monitoring
Regulation
Direct support
Asset ownership

Service provider

Operation and maintenance
Administration
Capital maintenance
Involving users

User

Using services
Payment for services
Holding service providers to account
Participation in decision-making



Human right to water implementation and local policies to reach everyone