

National government	<ul style="list-style-type: none"> Defining legal, policy and Institutional frameworks Defining funding frameworks and budgetary allocations Defining regulations for service delivery
Local government / service authority	<ul style="list-style-type: none"> Planning and by-laws Financing Investments and service delivery Monitoring Regulation Direct support Asset ownership
Service provider	<ul style="list-style-type: none"> Operation and maintenance Administration Capital maintenance Involving users
User	<ul style="list-style-type: none"> Using services Payment for services Holding service providers to account Participation in decision-making

Use them: Help to influence conversations

Prototype

Sector partners

- Project managers
- Campaigners & advocates
- Capacity building specialists

Regulators

Create less or more rights compliant regulations and enforces them less or more strictly. We influence regulators through advocacy & lobbying.



Community

Less or more demanding of government. We influence community by working with them.



Elders, role models, religious leaders

Have influence on the public discourse. Are often accessible to the community. Can be a big blockage or helper in determining "how things are done". We influence them by seeking their support.

Policies & programm

Set the tone in government bureaucracy. Are more or less rights compliant. We influence policies & programmes through advocacy & lobbying.



Media

Reports on government less or more favourably and less or more in line with human rights thinking. Influences relevance of WASH in public discourse. We influence media by sharing our learnings and experience.

